

Rhode Island Executive Office of Health and Human Services 3 West Road, Virks Building, Cranston, RI 02920

March 16, 2018

The Honorable Patricia A. Serpa, Chairwoman House Committee on Oversight 101 State House Providence, RI 02903

Dear Chairwoman Serpa:

Thank you for the ongoing opportunity to share information on the progress the State is making towards improving RI Bridges and the way in which we deliver health and human services to Rhode Islanders. This submission shares data from February 26 through March 11, 2018. We have also added a "Backlog Report" per your request, which is current through March 15.

Below, please find our updates and attachments. Regarding our future reports, we look forward to providing you more prescriptive information reflecting the overall operational health of the RI Bridges System.

Updates and Attachments:

Correspondence with federal partners

Please see the following attachments:

- On 2/28/18 a letter was submitted by FNS to DHS regarding the availability of federal funds available for state partners to attend Supplemental Nutrition Assistance Program meetings and conferences.
- On 3/2/18 FNS submitted a letter to DHS to advise DHS of the results of their Fiscal Year 2017 Electronic Benefits Transfer (EBT) review of the Rhode Island (RI) Department of Human Services (DHS).
- Regarding wait times— Court order submitted by Deming E. Sherman, Esquire, Special Master.

Number of off-cycle payments for the Child Care Assistance Program

• 56 off-cycle payments were made during this period.

Interim payments for Long Term Services and Supports

• 61 off-cycle payments were made during this period.

"Backlog Report" as of March 15, 2018.

Sincerely,

Eric J. Beane, Secretary

Eric Q. Beans

Executive Office of Health and Human Services

CC: Honorable Members of House Committee on Oversight